

Cabinet Committee on Performance Improvement

Meeting to be held on Thursday 24 March 2022

Part I

Electoral Division affected:
(All Divisions);

Corporate Priorities:

Delivering better services;
Protecting our environment;
Supporting economic
growth;
Caring for the vulnerable;

Corporate Strategy Monitoring report – Quarter 3 2021/22 Performance Update

(Appendix 'A' refers)

Contact for further information:

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Brief Summary

Following Cabinet's agreement of the new corporate priorities for 2021-2025 on 7 October 2021, the Corporate Strategy performance monitoring report has now been reformatted and updated to monitor performance against each of the new corporate priorities (delivering better services; protecting our environment; supporting economic growth and caring for the vulnerable).

Already established Key Performance Indicators are now reported under each of the new corporate priorities along with the highlighting of other service developments areas which are contributing to the delivery of the new priorities. Additional reports are listed which are being scheduled for future meetings, to provide more in-depth detail of the progress of specific areas of work.

Appendix 'A' provides the latest performance updates available against the agreed Key Performance Indicators, along with an overview of some additional service development areas relating to each corporate priority.

Recommendation

The Cabinet Committee on Performance Improvement is asked to note and comment on performance and additional information set out in Appendix 'A'.

Detail

Key Performance Indicators, associated targets and other relevant annual performance reports were agreed by Cabinet on 6 February 2020 against the 5 objectives of the Corporate Strategy.

Monitoring against these indicators, was agreed to form the content of quarterly corporate performance monitoring reports to the Cabinet Committee on Performance Improvement and these have been regularly presented to the Committee since 19 February 2020.

Following the agreement of the new corporate priorities at Cabinet on 7 October 2021 the report has now been reformatted and updated to monitor performance against each of the new corporate priorities (delivering better services; protecting our environment; supporting economic growth and caring for the vulnerable).

The report at Appendix 'A' provides the latest available quarter 3 2021/22 performance information and associated commentary on the current position against each indicator, including any related issues and required actions, along with information on some additional development areas supporting the delivering of the corporate priorities.

Attention is drawn to the following key areas of performance against the Key Performance Indicators in the report.

Highlights of good performance includes:

Delivering Better Services

- Safety carriageway defects repaired within 5 working days (non-urgent)
- Safety carriageway defects repaired within 20 working days (non-urgent)
- Percentage of Non-Traffic Management lamp-out faults repaired within 5 working days
- Percentage of Traffic Management lamp-out faults repaired within 20 working days

Supporting Economic Growth

- New businesses established by Boost
- Number of visits to libraries
- Pupils Average Attainment 8 Score at Key Stage 4
- Percentage of young people in education, employment or training - SEND pupils
- Number of visits to libraries
- Number of People's network (PNET) sessions in libraries
- Number of library events organised
- Number of e-downloads (via libraries)
- Number of volunteers in libraries

Caring for the Vulnerable

- Percentage of children and young people who received targeted early help support from Children and Families Wellbeing service which successfully met their identified needs
- Percentage of children looked after who are actually living in Lancashire
- Percentage of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/ rehabilitation services
- Proportion of adults with learning disabilities who live in their own home
- Proportion of adults and older people receiving long term services who are supported in the community.

Indicators performing below the desired level and/or the impact of the COVID-19 pandemic has had a detrimental effect on the performance of include:

Supporting Economic Growth

- Number of Rosebud loans provided to new or existing businesses

Caring for the Vulnerable

- Percentage of adults and older people whose desired safeguarding outcomes are fully met
- Percentage of adults with learning disabilities in employment
- Permanent admissions to residential and nursing care homes per 100,000 population aged 18-64 during the year
- Permanent admissions to residential and nursing care homes per 100,000 population aged 65+ during the year

Consultations

N/A

Implications:

This item has the following implications, as indicated:

Risk management

No significant risks have been identified in relation to the proposals contained within this report.

Local Government (Access to Information) Act 1985 List of Background Papers

Paper

Date

Contact/Tel

N/A

Reason for inclusion in Part II, if appropriate